

Safeway UK Motoring School. Terms and Conditions of Tuition

Date Effective: 1st January 2008

1. Each lesson booked will last for the period of one hour when the pupil enters the car provided that the pupil enters the car at the arranged/pre-booked time.
2. You and your Instructor are responsible for agreeing all issues in regard to the times, locations and duration of individual lessons. It is your responsibility to obtain direct contact information for your Instructor (ie. Mobile phone number etc.)
3. Where the instructor may arrive slightly late for a lesson due to circumstances beyond his/her control, the instructor will make efforts to extend the 'finish' time of the lesson by the same amount of time or add the time onto the following lesson.
4. All Safeway UK instructors are authorised Approved Driving Instructors (DSA ADI) or legally authorised instructors (DSA PDI).
5. Safeway UK may substitute another instructor if unforeseen circumstances arise.
6. The pupil may be permitted to use the training car for their driving test only if the driving instructor is satisfied that the pupil is at the required standard.
7. The cost of the use of the training car for the driving test period is payable. Please refer to pricelist.
8. Pupils must expect to be accompanied by a supervisor for some of the time that instruction is being given by an authorised PDI.
9. Payment for lessons are due at the end of each lesson unless prepaid.
10. Payments can be either cash or cheque. Cheques should be made payable to the named instructor (franchised) and where possible, the cheque card number to be written on the back.
11. The pupil agrees that Safeway UK Motoring School have no liability to the pupil for any loss, injury or damage. The agreement is with the instructor.
12. All instructors are franchised and self-employed. All contracts are between the instructor and the pupil. All funds are paid directly or indirectly to the instructor. Safeway UK administers forwarding of any prepaid funds directly to the instructor in regard to all tuition received, therefore, when driving tuition is started it is the responsibility of the pupil to reconcile tuition received against funds paid with the instructor. Any transaction dispute should be raised with the instructor as Safeway UK does not involve itself with the day-to-day business of funds paid or received or the intermediate balances. It is your responsibility to obtain a receipt(s) from your Instructor where necessary.
13. All prepaid lesson prices will be honoured for a period of 6 months. Any unused lessons after 6 months have elapsed shall have any previous lesson price increase applied.
14. All vouchers are valid for a period of 6 months only. In exceptional circumstances and at the discretion of Safeway UK Motoring School vouchers may be honoured but any previous lesson price increase will be applied.
15. If you wish to cancel/rearrange a lesson then one clear Working Day's notice is required, otherwise you will be charged for the period booked. All cancellations/rearrangements must be made directly between you and your Instructor.
16. Safeway UK Motoring School acts as an agent for your Instructor in receiving your payments for driving tuition, other than payments made directly by you to Your Instructor. Where Safeway UK Motoring School makes bookings with, or supplies any information or documentation to you, or processes any payments for your lessons, they act as an administrative agent of your Instructor.
17. Where Intensive courses are booked and deposits may have been received, these are non refundable if within 14 days of the commencement of the course.
18. All instructors are self-insured in regard to statutory driving school car insurance. Their responsibilities are to hold a legal car insurance policy and in the event of any claims, the instructor's insurance satisfies any such incidents to be resolved between the instructor and any other parties involved.
19. Safeway UK may disclose the information contained within your initial booking details to third parties for the purpose of allowing them to provide any related car insurance or motoring related services that may be of interest to you. If you do not wish to receive any such details, please write to Safeway UK Motoring School, Unit 2 Station Road Workshops, Kingswood, Bristol. BS15 4PJ.

INSTRUCTOR OBLIGATIONS

- You are reminded that your pupils have statutory rights. Any financial disputes will be directed directly to you as the self-employed franchised instructor
- Any self-generated new customer business must be declared on your 'Student' records
- Safeway UK acts as an administrative agent. All of your students, regardless of the origin of booking are your customers and therefore, your responsibility for any/all outstanding financial issues. Any customers who raise such an issue will be directed to yourself

Cancellation conditions acknowledged and understood

Name: _____

Signed: _____ (student)

Nothing in these Terms and Conditions will affect any statutory rights you may have as a consumer
These Terms and Conditions are governed by the laws of England and Wales